

Riverside Insights™ Return Policy

Return Policy

Prior authorization is required for all returns. Returns period is 60 days from invoice date and only unopened items/packages can be returned. Please contact Customer Service for returns authorization via telephone by calling 800.323.9540 or via email at inquiry@riversideinsights.com. Once the return is received with the appropriate paperwork at our warehouse, the credit is applied to the Riverside Insights account on the original invoice. This can take approximately 4–6 weeks.